



Eastern Health General Practice Hospital Liaison Program

GP Compliments and Complaints Log and Action Sheet

Date of compliment/complaint	
General Practitioner Name	
Practice Details	
Phone Number	
Eastern Health Hospital Site relevant to complaint	
Ward or Department (if applicable)	
Nature of compliment /complaint	
How do you believe Eastern Health can improve services to resolve the complaint?	
Follow up required	<input type="checkbox"/> Yes <input type="checkbox"/> No
Office Use only:	
Followed up with whom	
Outcome from follow up	
To be tabled at next GPLO Meeting	

Forward the completed form to Greg Poynter at greg.poynter@ergpa.com.au, fax to (03) 9879 5407 attn: Greg Poynter, or mail to Eastern Ranges GP Association at 21-23 Maroondah Hwy, Croydon, VIC, 3136.